



NORTHERN DIVER

BAG MANUAL

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Thank you for your purchase. Do not use this product before reading this manual. It is important to fully understand the proper care and maintenance before use.

Bags need to be properly cared for and maintained, which means doing the right checks before and after use, cleaning them properly and storing them correctly. This will guarantee they last you a long time.

Advice prior to travelling

It is a good idea to make a checklist of the items that you will be packing for your journey. Keep the list in your carry-on and should your bag get lost or stolen, you will have an itemised list of what was in it. If the gear that you are packing is for more than two people it is highly advisable to have smaller mesh or bags included for each person's set of equipment. This is especially a good idea if any of your excursions involve boat travel, as it is much easier to stow smaller gear bags on boats than it is large and clunky ones.

Inspection and storage procedures

Make sure that you completely empty your bag prior to storage and double-check every compartment. It is likely that the bag will come into contact with water at some stage. It is therefore advisable to rinse the bag with fresh warm water to reduce the possibility of particulate matter embedding itself into the fabric as the bag dries. Make sure that it is completely dry prior to storing it. Do not dry in direct sunlight, it should dry in a shaded area and then be stored in a cool dry place.

Did You Know...

The majority of bag damage occurs on baggage carousels at airports? If the bag is too heavy for you to easily manage then a baggage handler will have the same problem. Don't encourage others to abuse your bag. Pack it sensibly to avoid damage.

A poorly packed bag that is overweight or has items protruding is more likely to be damaged on your travels. We cannot be held responsible for damage due to misuse. In the event of damage to your bag contact the baggage-handling agent and register a claim before leaving the airport immediately. Failing that, contact your holiday insurers. Northern Diver staff use Northern Diver bags and travel all over the world with them.

General Care

Wash all salt and dirt deposits off

Take care to thoroughly clean bag wheels when they have been travelling across rough ground and sand.

Be careful not to get bag tags or foreign items trapped around the wheels, this will cause wheel jams and prevent you from wheeling the bag around easily.

Hard side cleaning care

To clean hard side elements of bags, we recommend using a gentle soap and warm water, rinsing well. Dry the bag completely in the shade before storing it.

Soft side cleaning care

To clean soft side elements of bags, we recommend cleaning with a mild soap (i.e. dish soap) and warm water. Dry the bag completely in the shade before storing it.

Odours in bags

If the bag has an offensive odour there are a few tips to help remove it. Please note some bags may not be suitable for the following methods, you must check and contact us if you are unsure.

1. Use a vinegar (1 part) and water (5 parts) mixture. This may take the odour out but it will then need to be aired out for a few days.
2. Placing charcoal in the bag for a day or more (depending on the strength of the odour) and close the bag. The charcoal will absorb the smell.
3. Sprinkle dry baking soda all over the inside and outside of the bag and leave it for an hour or more, then vacuum it out.
4. Mix half a cup of lemon juice with half a cup of water and spray it all over the bag. Let it dry naturally in an area not directly under sunlight.

Zip care

Zip pullers can jam with salt and dirt so keeping them clean is essential. Immerse zips in water or use specially designed zip maintenance products for maintenance. Most zips will burst due to over packing but can be easily recovered by zipping back to the beginning and re-zipping. The teeth should re-connect, however do not force them.

Luggage wheel and hardware

Luggage wheels are the parts that get the dirtiest for obvious reasons. To keep them rolling smoothly, remove any dried soil and loose dirt from them before wiping them down with a soap and water solution. There's no need to lubricate them if they're maintained regularly.

For the hardware or solid accessories on your bags, i.e. telescopic handle, locks and protective edges and bumpers, never use any kind of oil based cleaner as the oil can seep into the fabric or shell of the bag and stain it. Wipe down with soap and water and dry. If there are scratches, buff the area with a fine steel wool scrubber and seal with a protective coat of lacquer or even clear nail polish.

Storing your bag

Extremes of temperature, as well as the extremes of humidity will tend to age bags. Any bag that is being stored in an attic or similar should be taken out of storage, opened, and permitted to "air" regularly. This will help to prevent mildew from forming as a result of humidity. It also assists in maintaining the normal resiliency of the case itself.

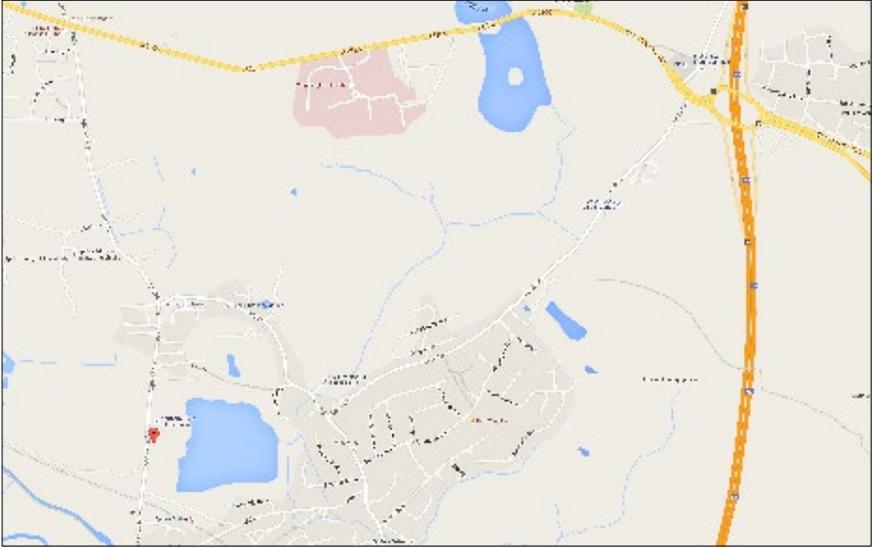
If you encounter any problems we are happy to help. Should you have an accident or misuse your bag, repairs can be performed for a reasonable charge. Please contact us.

Warranty

We design & develop our products for maximum endurance and supply you with a 12 months warranty against any defects in materials and workmanship. If one of our products fails due to a manufacturing defect we will replace or repair it without any charge.

*All warranties are at the discretion of the bag supplier & apply to the original owner. In the unlikely event of a warranty claim, it is the responsibility of the purchaser to return the goods to the supplier.

Find us



We are happy to answer any questions you may have. We are located in Appley Bridge, Lancashire, UK - only 5 mins from the M6 motorway (J27). Manchester & Liverpool international airports are only 40 mins away. Wigan North Western rail station is 2 hrs & 3 mins from London Euston.

We are more than happy to collect clients and return them after their visit.
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